

BOARD MEETING MINUTES 5:45pm – 8:30pm on May 15, 2018 Eagle House 5578 Main St, Williamsville, NY 14221 <u>Webex Link</u> 1-855-282-6330 Access code: 854 945 955

1. Open Meeting

• Call the meeting to order

• Attendees:

PW	Tammy Ashraf	Р	Teresa Lawrence	Р	Steve Tunmore
Р	Ellen Hagerty	Р	Jeff Manhardt	PA	Patrick Walsh
PA	Mary Harris	Р	Carrie Myers		
A	Erin Keding	Р	Tony Pappagallo		
PA	Aditya Vaze – Member Services	Р	Cheryl Canfield - Volunteers	Р	Phil Danielson – Recruitment
Р	Tamera Knight – Community Outreach	PA	James Partsch – Corporate Outreach	A	Michele Frenett – Professional Outreach
PA	Sara Creenan – PDDs	A	Joyce Burke – Event Mgmt	Р	Sue Czyrny – Certification Training
PA	Lydia Parent – Sponsorship	A	Al Roskopf – Instructors for Certification Training	NR	Melissa Wallace – Breakfast Roundtables
NR	Carlos Trindade – Marketing	Р	Ajay Bhala – App Support		Open – Business Services
NR	Kim Hy - Instructor Quality	Р	Brian Harris - Website administration		Open - Finance

P = present A = absent PP = planning to be present PPW = planning to be present webex

- PT planning to attend tentatively PA = planning to be absent NR = no response
- Approval of Prior Meeting's Minutes 4/20/18

2. Agenda:

6:05 START

6:00-6:20 – Announcements (Jeff)

- Region LIM 18-20 May 2018 PMI SouthWest Ohio Chapter (Cincinnati, OH) Tammy, Jeff, Steve, Erin, Tamera
- NA LAM 4-6 Oct 2018 LA
 - Let Jeff know if we are attending by June
 - Attending \rightarrow Ellen, Jeff (Courtyard Marriott) is registered, Steve, Carrie, Tony
 - Not Attending \rightarrow Teresa
 - TBD → Erin, Tammy, Patrick

- Review Operations Calendar
 - Review \leftarrow will cover this in the summer (orientation planned to be scheduled tentative 7/17 for Board & Directors)
- <u>Scorecard</u> updates
 - Review our metrics \leftarrow will cover this in the summer (orientation planned to be scheduled)
 - Elections Incumbents applied except Mary. Steve has applied for President-Elect
 - Chris is no longer able to serve; Jim Coleman is covering
 - We will proceed with one Trustee

Membership

- Updated membership numbers 674 as of 5/18/18
- Chapter guest pass program codes accessed & distributed to PMI members/non Buffalo chapter members got some positive traction & added 15 new chapter members
 - Suggest using MailChimp for this going forward to allow us to track activity (Phil D)
- Volunteer meeting 5/30 Foundry Suites
 - Carrie/Cheryl Gifts to be purchased (last year it was Amazon cards)
 - Approximately 100 volunteers
- Volunteer list update is complete
 - Need updated list posted to Google Drive need to identify the location
- VOQ Q42017 announcement
- VOQ Q12018 voting now Cheryl to send out the list of volunteers
- VOY 2017 voting now survey monkey is out until 5/25

Marketing

- May 22 Ambassador dinner
- Brochure update?
 - Canva tool is a potential for future brochure (Tamera recommended)
 - Add it to inventory if it works
- Social media stats
 - Look at policy on Google Docs to see about referencing other twitter handles & such

Finance

- Director of Finance?
 - Director Volunteer Nicolette Thompson may be the person
- 990 filing due May 15
- Technology & Business Services
 - Fall PDD scanner update Brian/Tony to connect with Joyce/Erin
 - Event Registration switchover to Event Booking (*waiting on this for now*)
 - Jill has been doing this DT Register easy to use (JEvents setup the cost)
 - All board members should be doing this
 - EventBrite Steve to take the lead on researching this
 - Website Project need to get homework out on this
 - Technical Equipment Inventory/Refresh schedule?
 - Inventory Capture??
 - This should be part of Technology Strategy Roadmap
 - Velociteach Issues
 - Projectors need to be replaced
 - Rental Option Squeaky Wheel Buffalo
 - Buy new ones is an option

Professional Development

- 2018-2019 calendar
- Spring PDD P&L don't have this info yet → Erin & Sara did we make \$\$\$\$
- Fall PDD Sep 25 or 26? \rightarrow 9/25 at the Millenium Hotel Speaker TBD

Certification

- Feedback on PMP online class? Are we losing attendees due to online option? Not being required to attend has made it an option to miss.
- Training calendar we have a calendar out through 2019; follow-up with Jill to get these posted.
 - CSM October 23-24 and 25-26 (Advanced CSM)
- Innovation Center look into a site visit. (Sue C/Tammy knows the person there as well)
 Certification Training
- Waiting List no way to do this with the current tool.

Outreach

- 2018 calendar
- POTY new categories; opened this up on May 3rd due September 7th (Please reference this at all of our events) ← Michelle has been working on this with Tech team
- CPO (Chief Project Officer) meeting ← Cheryl, Ellen and Teresa are interested
- Agenda items being collected for Ambassador meeting on 5/22 will help with CPO strategy
- Future collaboration with Infotech Niagara meeting 5/16
- PMIEF closed on 5/1 waiting for response from PMI
- Onboarding new volunteers
- Round 8 of Regional Economic Development Council Competition
- PM4NP

Trustees

- Website Refresh project not much has happened in last month (Pat)
- 3. Close Meeting
 - Next Board meeting Board only Jun 19
 - Next Board + Director meeting Jul 2018
 - Adjourn meeting 8:25pm